

Home Care Packages Fees and Charges



As at 1st November 2017

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St Louis Home Care Fees

Home care fees are set by the Australian Government and are payable by a client to the provider.

Client Contribution <i>(or Basic daily care fee)</i>	17.5 % of the Single Aged Pension. This rate increases in accordance with the increases to the pension on 20th March and 20th September each year. Your ability to pay and personal circumstances are taken into account, please discuss these with a coordinator.
Income Tested Fee	This additional fee is means tested and determined by the Department of Human Services for part and non pensioners.

St Louis Home Care Charges

St Louis charges are paid out of the Client's package funds, no payments are required by the client.

Home Care:	Duration	Mon-Fri	Weekend	Public Holiday
Care and Support work, meal preparation, medication monitoring, personal care, respite care, shopping, cleaning, social support, transport.	1 hour	\$49.95	\$74.75	\$82.95

* These rates include travel for a support worker to your residence. An additional travel cost to distant areas may be charged at the mileage rate. Visits may be shorter than 1 hour.

Home Maintenance Gardening, lawn mowing, cleaning gutters and windows, home modifications	Ask for a quote
Clinical Nursing Care	Ask for a quote
Allied Health Dietician, divisional therapy, occupational therapy, physiotherapy, podiatry, speech pathology	Ask for a quote
Mileage Travel to appointments, shopping etc	\$1.00 per km
Package Administration - See details over	16% of the Government subsidy
Package Case Management - See details over	12% of the Government subsidy
Contractor Engagement - See details over	10% of the contractor fee ex gst

Cancellations: A minimum 24 hours' notice of cancellation is required otherwise the full rate is charged.

If you are interested in any services not listed, please contact us for a quote.

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Fees and charges explained:

Home Care fees:

are set by the Australian Government and made up of the:

- Care Contribution; and
- Income Tested Fee (part or non-pensioners only)

The fees are payable by a home care package client monthly in advance to St Louis, the home care package provider.

If your individual circumstances impact on your ability to pay these fees, please discuss this with your coordinator.

St Louis Charges:

- St Louis charges are paid out of the home care recipients package funds. These charges are deducted from the package funds so no payment is required by the home care package recipient.

Package Administration – Operational Expenses, Reporting, Administration and Quality Assurance

In order to provide care recipients with the highest possible standard of care, St Louis Home Care regularly undertakes measures to ensure its compliance with relevant legislation and industry standards. This involves the submission of required government documentation, service audits and staff training.

Additionally, this fee covers the operational expenses associated with the provision of care services, including insurances, office expenses, supplier/contractor payments, invoicing, IT etc.

Package Case Management – Package Assessment, Coordination and Management

St Louis Home Care works collaboratively with service users to undertake assessments in order to develop an individualised program of care that supports independence and meets the needs of care recipients. St Louis Service Coordinators monitor and adjust care services as care recipients' needs change over time.

Once a programme of care is in place, St Louis Home Care undertakes a range of management activities on an ongoing basis to ensure that home care packages run smoothly including but not limited to responding to care recipient requests/queries, rostering care staff and providing 24 hour contact.

Contractor Engagement

Where contractor services are used St Louis charges the cost of the contractor's fee exclusive of gst plus 10% of that fee to cover costs associated with the use of contracted services. This includes quality assurance costs and managing statutory and legislative compliance and other costs relating to contractors.

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